

CRIME AND DISORDER OVERVIEW AND SCRUTINY SUB-COMMITTEE

17 November 2020

Subject Heading:	Crime and Disorder Overview and Scrutiny Sub-Committee Performance Indicators - Quarter 2(2020/2021)
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Policy context:	The report sets out Quarter 2 performance for indicators relevant to the Committee.
Financial summary:	There are no direct financial implications arising from this report. However adverse performance against some performance indicators may have financial implications for the Council.

The subject matter of this report deals with the following Council Objectives

Communities making Havering	<input checked="" type="checkbox"/>
Places making Havering	<input checked="" type="checkbox"/>
Opportunities making Havering	<input type="checkbox"/>
Connections making Havering	<input type="checkbox"/>

SUMMARY

The report provides information on performance against the indicators previously requested by the Crime and Disorder Overview and Scrutiny Sub-Committee during Quarter 2 (July to September 2020).

RECOMMENDATIONS

That the Crime and Disorder Overview and Scrutiny Sub-Committee;

- note the contents of the report;
- consider the performance information required going forward; and
- request information as set out in the report.

REPORT DETAIL

1. Response time to Immediate (I) and Significant (S) Grade Incidents

The MPS has a target to reach 90% of “Immediate” (I) graded calls within 15 minutes of the call being made. The MPS target for “Significant” (S) grade calls is to reach 90% within one hour of the call being made.

The Table below shows the weekly response times for Q2 of 2020-21 compared to the same period in 2019.

The average % of calls responded to within the target in Havering in Q2 is 76.83%, a reduction of 7.62% compared to the same period in 2019. This is also below the BCU average of 77.42%.

I-grades:

Date Week Ending	Average of % Calls In Target Previous Year	Average of % Calls In Target Current Year
05-Jul-20	76.60%	77.60%
12-Jul-20	85.30%	81.20%
19-Jul-20	84.20%	76.70%
26-Jul-20	87.70%	72.90%
02-Aug-20	80.70%	78.00%
09-Aug-20	88.60%	75.60%
16-Aug-20	87.40%	73.10%
23-Aug-20	88.90%	78.60%
30-Aug-20	89.50%	69.80%
06-Sep-20	87.40%	79.40%
13-Sep-20	80.70%	84.00%
20-Sep-20	78.40%	76.90%
27-Sep-20	82.40%	75.00%
Grand Total	84.45%	76.83%

S-grades:

The Table below shows the weekly response times in Q2 of 2020-21 compared to the same period in 2019.

The average % of calls responded to within the target in Havering in Q2 is 65.05%, a reduction of 9.31% compared to the same period in 2019. This is also above the BCU average of 62.44%.

Date Week Ending	Average of % Calls In Target Previous Year	Average of % Calls In Target Current Year
05-Jul-20	68.10%	67.80%
12-Jul-20	77.10%	63.80%
19-Jul-20	73.60%	60.50%
26-Jul-20	81.20%	65.60%
02-Aug-20	68.00%	63.60%
09-Aug-20	79.90%	67.30%
16-Aug-20	83.50%	57.60%
23-Aug-20	67.10%	62.40%
30-Aug-20	79.70%	68.80%
06-Sep-20	78.20%	78.20%
13-Sep-20	74.30%	68.70%
20-Sep-20	60.80%	61.00%
27-Sep-20	75.20%	60.40%
Grand Total	74.36%	65.05%

2. Violence

Havering has seen an 18% reduction in Non DA VWI during Q2 2020 compared to the same period in 2019, a reduction of 89 crimes.

The table below compares level of non-domestic abuse violence with injury (Non DA VWI) experienced within Havering in Q2 of 2020-21 compared to the same period in 2019-20.

	2019	2020	% Change
Jul	172	146	-15%
Aug	158	153	-3%
Sep	165	107	-35%
Grand Total	495	406	-18%

Many London Boroughs have seen an increase in Domestic Abuse during the period of Lockdown. To address this, Havering moved its DV Multi-Agency Risk Assessment Conference (MARAC) to a weekly virtual meeting to ensure that risk was adequately managed. This has been well attended and effective.

All support services continued remotely with the two Independent Domestic Violence Advocates (IDVAS) continuing to offer support to high-risk victims of domestic abuse.

The table below compares the level of domestic abuse (DA) crimes experienced within Havering in Q2 of 2020-21 compared to the same period in 2019-20 and shows an increase of 19 crimes, an increase of 3%.

	2019	2020	% Change
Jul	217	206	-5%
Aug	235	287	22%
Sep	209	187	-11%
Grand Total	661	680	3%

3. Burglary

Residential burglary has reduced during lockdown, as the majority of homes remained occupied as many people continued to work from home. We have seen a month on month rise as more people return to the workplace.

The table below compares the level of burglary experienced within Havering in quarter 2 of 2020-21 compared to the same period in 2019-20, which shows a reduction of 141 burglaries, 37%.

	2019	2020	% Change
Jul	154	77	-50%
Aug	137	70	-49%
Sep	95	98	3%
Grand Total	386	245	-37%

The Council continues to support the police in providing crime prevention advice to residents and businesses in Havering through the use of e-newsletters, twitter, Facebook and Living in Havering.

There have been a number of targeted operations with police colleagues in Essex and the East Area BCU to tackle cross borough burglars with a number of notable arrests during this period.

4. ASB Calls

The introduction of Covid19 restrictions has seen a dramatic increase in reported ASB to the police .This is mainly due to complaints of non-compliance with government guidance.

The Table below compares the level of ASB calls made to the police within Havering in Q2 of 2020-21 compared to the same period in 2019-20 and shows an increase of 547 ASB, 32%.

	2019	2020	% Change
Jul	677	884	31%
Aug	641	767	20%
Sep	377	591	57%
Grand Total	1695	2242	32%

The Councils Enforcement and Public Protection have worked tirelessly throughout this period to remind people of the guidance and the importance of compliance with government guidance.

IMPLICATIONS AND RISKS

Financial implications and risks:

There are no financial implications arising directly from this report which is for information only.

Legal implications and risks:

Whilst reporting on performance is not a statutory requirement, it is considered best practice to review the progress against the Corporate Plan and Service Plans on a regular basis.

Human Resources implications and risks:

There are no specific Human Resource implications or risks arising directly from this report.

Equalities implications and risks:

This report relates to information requested by the committee rather than policy. There are no direct equalities implications or risks associated with this report.

The Public Sector Equality Duty (PSED) under section 149 of the Equality Act 2010 requires the Council, when exercising its functions, to have 'due regard' to:

- (i) The need to eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under the Equality Act 2010;
- (ii) The need to advance equality of opportunity between persons who share protected characteristics and those who do not, and;
- (iii) Foster good relations between those who have protected characteristics and those who do not.

Note: 'Protected characteristics' are age, disability, gender reassignment, marriage and civil partnerships, pregnancy and maternity, race, religion or belief, sex/gender, and sexual orientation.

The Council is committed to all of the above in the provision, procurement and commissioning of its services, and the employment of its workforce. In addition, the Council is also committed to improving the quality of life and wellbeing for all Havering residents in respect of socio-economics and health determinants.